

## Frequently asked questions

### Q. Do Bank Holidays change my collection day?

A. No, with the exception of the weeks around Christmas and New Year. Details of the revised collections for this period are shown inside this leaflet.

### Q. What kitchen waste can I put in my Green Bin?

- A. From 6 April your Green Bin will take all kitchen waste, which includes cooked and raw:
- vegetable peelings
  - fruit
  - food scraps
  - meat and fish including skin and fat
  - bones
  - cereals and grains

**For these to be composted, please don't wrap them in plastic.** Place them loose in your Green Bin with your garden waste or wrap them in paper.

### Q. What happens if I need more than one Green Bin for garden and kitchen waste?

A. A chargeable service is available at £40 a year for the collection of each additional bin. Please contact 01789 260925 for more details or to book this service. Alternatively home composting can be carried out.

If green waste is composted without being transported it is better for the environment.

For information on subsidised compost bins from Warwickshire County Council, please call 0845 077 0757 or visit: [www.warwickshire.gov.uk](http://www.warwickshire.gov.uk)

### Q. How will I get all our waste into our Grey Bin?

A. By concentrating on recycling all that is available through the Blue Lid Bin service of plastic bottles, cardboard, paper, glass bottles and jars, tins and cartons as well as composting kitchen waste in your Green Bin, you will be surprised how much less waste you will be sending to landfill in your Grey Bin. Additional Grey Bins are available to larger families.

### Q. What happens to my collection as I'm still on sacks and boxes?

A. Your collection will be the same frequency as the wheeled bin collection - one week will be your rubbish week with sacks and the next your recycling week with boxes and where applicable green sacks. New rubbish sacks will be delivered to residents in April and October.

### Q. What about families with babies, what do we do with nappies?

A. This waste cannot be recycled and so will only be accepted in the Grey Bin. You should wrap used nappies securely before disposal.

The use of 'Real Nappies' as an alternative to disposable nappies may be beneficial to residents because this will reduce the risk of smell problems with your bin and ensure there is plenty of space in your Grey bin for other non-recyclable waste if you use real nappies.

For further information contact the Real Cotton Nappies Project at Warwickshire County Council on 01926 412458.

Even if you not able to switch completely any reduction in the number of disposable nappies in your Grey Bin will be a help.

### Q. What about pet waste?

A. This waste cannot be recycled and so will only be accepted in the Grey Bin. Any alternative arrangements you can make for this waste e.g. a pet toilet buried in your garden (available from pet stores) will help provide you with space in your Grey Bin for other non-recyclable waste.

**Rubbish & Recycling helpline:**  
01789 260925

**Website:**  
[www.stratford.gov.uk](http://www.stratford.gov.uk)

SDC/1181/JAN09



# YOUR REFUSE & RECYCLING CALENDAR

from 6 April 2009 to 31 March 2010

## zone 1

- RUBBISH COLLECTED**  
Grey Bin collected on days marked black
- RECYCLING COLLECTED**  
Blue Lid Bin and Green Bin collected on days marked white

## zone 2

- RUBBISH COLLECTED**  
Grey Bin collected on days marked white
- RECYCLING COLLECTED**  
Blue Lid Bin and Green Bin collected on days marked black

APRIL 2009					
M	T	W	Th	F	
		1	2	3	
6	7	8	9	10	
13	14	15	16	17	
20	21	22	23	24	
27	28	29	30		

MAY 2009					
M	T	W	Th	F	
				1	
4	5	6	7	8	
11	12	13	14	15	
18	19	20	21	22	
25	26	27	28	29	

JUNE 2009					
M	T	W	Th	F	
1	2	3	4	5	
8	9	10	11	12	
15	16	17	18	19	
22	23	24	25	26	
29	30				

JULY 2009					
M	T	W	Th	F	
		1	2	3	
6	7	8	9	10	
13	14	15	16	17	
20	21	22	23	24	
27	28	29	30	31	

AUGUST 2009					
M	T	W	Th	F	
3	4	5	6	7	
10	11	12	13	14	
17	18	19	20	21	
24	25	26	27	28	
31					

SEPTEMBER 2009					
M	T	W	Th	F	
	1	2	3	4	
7	8	9	10	11	
14	15	16	17	18	
21	22	23	24	25	
28	29	30			

OCTOBER 2009					
M	T	W	Th	F	
			1	2	
5	6	7	8	9	
12	13	14	15	16	
19	20	21	22	23	
26	27	28	29	30	

NOVEMBER 2009					
M	T	W	Th	F	
2	3	4	5	6	
9	10	11	12	13	
16	17	18	19	20	
23	24	25	26	27	
30					

DECEMBER 2009					
M	T	W	Th	F	
	1	2	3	4	
7	8	9	10	11	
14	15	16	17	18	
21	22	23	24	25	
28	29	30	31		

JANUARY 2010					
M	T	W	Th	F	
				1	
4	5	6	7	8	
11	12	13	14	15	
18	19	20	21	22	
25	26	27	28	29	

FEBRUARY 2010					
M	T	W	Th	F	
1	2	3	4	5	
8	9	10	11	12	
15	16	17	18	19	
22	23	24	25	26	

MARCH 2010					
M	T	W	Th	F	
1	2	3	4	5	
8	9	10	11	12	
15	16	17	18	19	
22	23	24	25	26	
29	30	31			

Christmas and New Year collection changes are shown inside

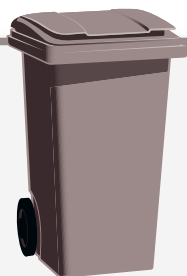
There is no change to your current collection day. If you do not have your old leaflet and cannot remember which day your bins are collected or which zone you are in please telephone 01789 260925 or visit [www.stratford.gov.uk](http://www.stratford.gov.uk)

My Zone Number

My Collection Day

PLEASE KEEP

## Rubbish Collected

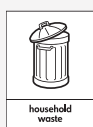


### General waste - in your Grey Bin

**Grey Bin will be collected every other week.**

The waste that remains after you have taken out your recycling will be collected in your Grey Bin including soft plastics.

**Any waste you put into this bin can be contained in plastic sacks.**



**Your Grey Bin must have its lid closed.  
No side waste will be collected.**

## Christmas and New Year Bank Holiday Arrangements

There will be no collections of rubbish or recycling on Friday 25 December 2009, Monday 28 December 2009 and Friday 1 January 2010. Revised arrangements are shown below.

Normal Collection Day for rubbish or recycling	Revised Collection Day
Monday 21 December	No change
Tuesday 22 December	No change
Wednesday 23 December	No change
Thursday 24 December	No change
Friday 25 December	Tuesday 29 December
Monday 28 December	Wednesday 30 December
Tuesday 29 December	Thursday 31 December
Wednesday 30 December	Saturday 2 January
Thursday 31 December	Monday 4 January
Friday 1 January	Tuesday 5 January
Monday 4 January	Wednesday 6 January
Tuesday 5 January	Thursday 7 January
Wednesday 6 January	Friday 8 January
Thursday 7 January	Saturday 9 January
Friday 8 January	Monday 11 January
Monday 11 January	Tuesday 12 January
Tuesday 12 January	Wednesday 13 January
Wednesday 13 January	Thursday 14 January
Thursday 14 January	Friday 15 January
Friday 15 January	Saturday 16 January

Week commencing Monday 18 January collections will return to normal.

## Recycling Collected



### Dry recycling - in your Blue Lid Bin

**Blue Lid Bin will be collected every other week on your recycling day.**

Use your **Blue Lid Bin** to store all your recyclable material, such as paper, glass and cans plus **cardboard of any thickness and colour, and plastic bottles of any size and colour.**

Blue Lid Bins for:

- ✓ Plastic bottles
- ✓ Tins and cans
- ✗ No soft plastics (yoghurt pots, strawberry punnets, plastic bags, film, etc) can be recycled; please put them in your Grey Bin.
- ✗ Aluminium foil
- ✓ Cardboard
- ✓ Paper
- ✓ Glass bottles and jars
- ✓ Cartons



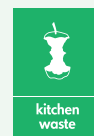
### Green waste - in your Green Bin

**Green Bin will be collected every other week on your recycling day.**

A maximum of one **Green Bin** will be collected from your property.

Green Bins for:

- ✓ Grass cuttings
- ✓ Kitchen waste - Please don't wrap kitchen waste in plastic
- ✗ No soil or turf
- ✓ Small branches
- ✓ Plants and weeds



**Kitchen waste includes cooked and raw meats and vegetables, this should be wrapped in paper but not plastic.**

Additional Green Bin collections are available at a charge. Contact 01789 260925 for more details.